

## Diagnose the Underlying Causes

For each theme isolated by you/your team, create hypotheses by responding to each of the following:

### i Write 3+ Hypotheses

Ask yourself why this is happening. On sticky notes, write various “whys” that help to explain / make sense of the theme.

### ii Debate Hypotheses

Can we prove ourselves wrong? What might we have overlooked? What might we have neglected to inquire more about? What might we have misinterpreted?



### iii Refine Hypotheses

Revisit hypotheses to delete, modify, or rewrite to reflect any new information that has emerged during the debate. Articulate a ‘final’ diagnosis for each theme.

Add final diagnoses to your Field Notes  
Map in line with the theme(s) it refers to.

